

[SOCOM]# PBX Feature Codes

systems

Frequently Used Feature Codes

Feature Code	Name	Detail
*1	Call Transfer	Transfer a call to another extension
*2	Record Active Call	
*4	Attended Call Transfer	Attended call transfer to another extension. After ext number press #
*411	Directory	*DIR to dial by name.
*5900	Valet Park	Attended Transfer (park). The park extension will be played back to you.
*5901-5999	Valet Un-Park	Retrieve a Valet Parked call.
*67 [number]	Call Privacy	Activate call privacy
*69	Call Return	Call back the last incoming number
*732	Record	*REC followed by Administrative PIN to record a message.
*8 [ext]	Extension Intercom	Page a specific extension
*870	Redial	Redial a number
*9171	Talking Date	Current PBX Date
*9170	Talking Time	Current PBX Time
*9172	Talking Date & Time	Current server data & time
*925	Wakeup Call	Schedule a wakeup call
*78	Enable DND	Enable Do Not Disturb
*79	Disable DND	Disable Do Not Disturb
*0 [ext]	Speed Dial	Speed dial an extension
*21	Follow Me	Set the Follow Me Number
*72	Enable Call Forward	Enables call forwarding
*73	Disable Call Forward	Disables call forwarding
*74	Call Forward	Toggle Call Forward On/Off

Call Parking Actions

Feature Code	Name	Detail
*5901-5999	Valet Un-Park	Retrieve a Valet Parked call.
*67[number]	Call Privacy	Activate call privacy

Voicemail Actions

Feature Code	Name	Detail
*97	Voicemail	The system detects the extension, and will prompt for your password
*98	Check any Voicemail box	The system will prompt for both your id (extension number) and password
*4000	Check any Voicemail box	The system will prompt for both your id (extension number) and password
*99 [ext]	Send to Voicemail	Send a call directly to voicemail

Conference Bridge Settings

Feature Code	Name	Detail
*3001-3099	Conference (8khz)	Conference room with 8khz (cell phone quality) audio
*3101-3199	Conference (16khz)	Conference room with 16khz audio
*3201-3299	Conference (32khz)	Conference room with 32khz audio
*3301-3399	Conference (48khz)	Conference room with 48khz (CD quality) audio

Group Actions

Feature Code	Name	Detail
*8 [Group ID]	Group Intercept	Intercept calls to this group destination.
*80 [Group ID]	Delete from Group	Remove extension from a group using 2 digit group ID. See Call Groups.
**81 [Group ID]	Add to Group	Add extension to a group using 2 digit group ID. See Call Groups.
**82 [Group ID]	Ring All Now	Ring an entire group simultaneously (using a 2 digit group ID)
**83 [Group ID]	Sequential Ring	Ring an entire group sequentially (using a 2 digit group ID)
**2001	Ring Billing	Ring the Billing Group
**2002	Ring Support	Ring the Support Group

Advanced

Feature Code	Name	Detail
*8[ext]	Extension Intercom	Page a specific extension.
[ext] 2	Extension Intercom	Page a specific extension.
[ext] 22	Extension Bi-Direction Intercom	Open up the extension bi-directional voice communications.
*33 [ext]	Eavesdrop	Listen to the call. Press 1 for remote, 2 local, 3 full conversation, 0 mute.
*886	Global Intercept	Intercept a call that is ringing.
**8 [ext]	Intercept an extension	Intercept a specific extension.

Miscellaneous

Feature Code	Name	Detail
*9192	Info	Sends information to the console.
*9193	Video Record	Record Video.
*9194	Video Playback	Playback Video.
*9195	Delay Echo	Audio is played back after a slight delay.
*9196	Echo Test	Echo Test.
*9197	Milliwatt Tone	Tone Playback
*9664	Test MoH	Test Music on Hold
*5000	Default Attendant	Call the default auto-attendant